



330 Tres Pinos Road, Suite C7
Hollister, CA 95023
831.637.7665
www.SanBenitoCountyExpress.org

Courtesy Card Application

The County Express Courtesy Card entitles the cardholder to receive a discount on County Express bus passes and tokens. The Card only indicates that the cardholder qualifies for the discount fare based on age and/or a disability. It does not mean the cardholder is eligible for Paratransit service. Eligibility determination and notification will occur within 7 to 10 business days. Upon expiration, cardholders are required to submit a new application form for recertification. *Information submitted for the Courtesy Card will be kept strictly confidential.*

Part 1: Instructions

- A. Fill out Part 2, 3, and 4 completely.
- B. Submit the completed application, a photo ID, and acceptable documents (listed in Part 3) verifying your eligibility **in-person** to the Local Transportation Authority Office at 330 Tres Pinos Road, Suite C7 in Hollister, California. Incomplete or mailed applications will not be processed. If you have any questions, call the Local Transportation Authority at 831.637.7665.
- C. If your eligibility category requires a note from your physician or caseworker, you must obtain the note before submitting the application. The documentation must be submitted at the same time of the application.

Part 2: General Information

Full Name (First, Middle, Last): _____

Street Address: _____

City: _____ Zip: _____

Daytime Phone: _____ Evening Phone: _____

Language: English Spanish Other: _____

If your mailing address is not the same as above, please provide below:

Street Address: _____

City: _____ Zip: _____

Part 3: Eligibility Category

Check only one category. Verification is required and a list of acceptable documentation is listed below. Documents must be submitted at the same as the application in person.

Under the age of 17 Over the age of 65 Medicare Recipient

Birth Date: _____ Birth Date: _____

Physical Disability Developmental Disability Cognitive/Mental Disability

Category	Acceptable Documents
Age	Identification Card; Driver's License; Passport; Birth Certificate; Elementary and Middle Student School Identification; or any other official documents with name and date of birth
Disability	Medicare Card, Physician's or Caseworker note confirming disability, DMV Placard, Service Connected Disability ID Card, VA Certification, or other California Transit Agency (i.e. Regional Transit Connection, Paratransit Eligibility Card, etc.)
Medicare	Medicare Card

Part 4: Application Certification

I certify that the information in this application is true and correct. I understand that falsification of the information may result in denial of service. I understand all information will be kept confidential, and only the information required to provide the services I request will be disclosed to those who perform the services.

I understand that the Courtesy Card only certifies eligibility for a discount fare and does not entitle eligibility for Paratransit service.

Applicant/Guardian's Signature _____ Date _____

DO NOT WRITE BELOW THIS LINE

Card Number: _____

Status: Approved Denied

Date Received: _____ Default Date: _____

Expiration Date: _____

Application Received: Complete Incomplete

Processed and Approved By: _____

Document Submitted: _____