

San Benito County Local Transportation Authority

Request for Proposals: #2010-003
Transit and Specialized Transportation Operations and Management
Services

Addendum No. 2

Issue Date: July 23, 2010

Proposers are reminded that receipt of this Addendum must be acknowledged in your respective proposal, Appendix N. Your bid will be declared “unresponsive” should you not acknowledge this Addendum.

Any information contained herein will be considered part of the RFP and as such will be used in the evaluation of the bid responses. All other terms and conditions remain unchanged. In the event of a conflict between any provision of this Addendum and in RFP #2010-003, this Addendum shall prevail.

This Addendum is intended to provide questions and answer from potential proposers, additional information, and/or to change the requirements as stated in RFP #2010-003 (RFP). Where existing provisions of the RFP are modified, deleted text is shown in strike-thru format (~~example~~) and added text is italicized (*example*).

Item No.	Question / Reference	Response
1	Do we have to submit a detailed budget or just the hourly rate x budgeted hours?	You may submit a detailed budget as additional information for the LTA to evaluate. However, it is not required.
2	Is an attorney's signature required for the Certifications of Primary Participant Regarding Debarment, Suspension and Other Responsibility Matters and Certification of the Lower Tier Participants Regarding Debarment, Suspension and Other Ineligibility and Voluntary Exclusion?	Yes.
3	Do we need to submit job descriptions for all drivers in addition to the resumes for the key staff of management?	No.
4	Is this a one year contract?	No, it is a five (5) year contract beginning November 18, 2010 and ends December 31, 2015. The November 18, 2010 contract start date would allow for mobilization time if the incumbent contractor(s) is not selected by the LTA. The start date of the CE and ST services under the new contract will begin January 1, 2011. See page 11 of the RFP and Item No. 77 of this Addendum for more information.

5	<p>At various times, federal, state and local governments consider laws, rules and regulations which require an increase to the minimum wages or benefits mandated for the employees that will be employed under this contract. If such an event occurs during the term of the agreement, how will the agency respond for an application for increased compensation. Since these events cannot be anticipated and the costs are so significant, we need to understand the risk associated with such laws, rules or regulations.</p>	<p>The LTA will consider any application for pricing adjustment dictated by external factors (i.e. legislation, government regulations) on an individual case by case basis.</p>
6	<p>At this time, there remain significant unknowns regarding the specifics of the new federal health care legislation. Please provide direction regarding whether or not the bidders should attempt to contemplate these costs in its bid or, once more information is known, will the agency be open to discussions regarding the costs associated with this new law?</p>	<p>The LTA will consider any application for pricing adjustment dictated by external factors (i.e. legislation, government regulations) on an individual case by case basis.</p>
7	<p>Currently the contractor fuels at the County yard, and enjoys discounted prices from the County's fuel. Will this continue for the new contract term, and for both services being contemplated under this RFP?</p>	<p>Yes.</p>
8	<p>Please clarify that if a bidder is awarded both services, would the County permit both services to be run from the County provided yard, versus two separate office locations?</p>	<p>Yes.</p>

9	Please clarify regarding farebox retention. Currently fares for the specialized services are "donations" but the RFP states that the LTA may require fares to be returned to the LTA. Is the current contractor's rate being reduced by these fares currently being retained? Will LTA allow the contractor to continue retaining the fares in the next contract term?	The current donations and fares collected by the ST Contractor do not reduce their rate. The LTA will not allow the CE or ST contractor to retain the fares in the next contract term.
10	Maximum hours per month for specialized services is defined in the RFP as 640 per month, but the minimum is 600 hours. Will the LTA define a set number of hours that they want all bidders to use so the pricing submitted by all on this service component is "apples to apples."?	The difference of 40 hours between the maximum and minimum hours of service required would allow greater flexibility for the ST contractor to delegate service hours. The LTA established minimum service hours to ensure the minimum level of service for each ST service. Proposers shall submit pricing based on 640 hours.
11	For the County Express, when the contractor provides a non-revenue vehicle for supervisors, will the County perform the maintenance, as well as pay for the fuel for this vehicle?	No.
12	The contractor must now provide name badges. Will the County provide the badging equipment and supplies for these?	No.
13	The contractor will now be responsible for janitorial supplies and cleaning for the County facility. Will it be permissible to store these items at the County provided facility, and will the janitor be granted access to the facility after hours?	Yes, there is a supply closet that the CE Contractor would have access to. Contractor(s) will be responsible for any damage or loss of property for any after hour access from its employees or subcontractors.
14	The contractor is required to provide all maintenance and cleaning of all stops in the service area. Would the County consider absorbing these costs to reduce contractor expenses?	No.

15	The Out-of County Non-Emergency Medical Transportation operates Monday through Saturday and the hours of service vary depending on client needs. Can you provide a spectrum of hours that the service typically operates within? Same question for the Medical Shopping assistance program.	OOCMT averages seven hours a day and MSAP averages six hours per day.
16	Reservations for OOCMT need to be scheduled 48 hours in advance. Are there "Reservation Hours" that need to be covered; or are reservations excepted only during "Scheduled Service Hours"; or is coverage required 24 hours a day? Same question for the Medical Shopping Assistance program.	The 48 hours advance reservation for OOCMT and MSAP services assume that there are 24 hours in a day.
17	The RFP states on Page 11 that the contract is extended on mutual agreement. Section 9 of the draft contract states that the LTA has the unilateral right to extend. Request that LTA honor the spirit of page 11, with mutual agreement to extend.	<p>The LTA will have the right to unilaterally extend the contract on month-to-month basis. The LTA will extend mutual agreement for Option Terms as stated in Section 9.3 of the Draft Agreement.</p> <p>Section 9.3 of the Draft Agreement has been modified as follows:</p> <p>9.3.Option Term In consideration of this AGREEMENT, CONTRACTOR hereby grants the option reflected below, exercisable in writing at LTA's sole election, if and only if mutually agreeable by the CONTRACTOR and with the LTA's approval, anytime on or before the date specified herein and as follows:</p> <p>9.3.1. LTA may extend the service provided by CONTRACTOR under this AGREEMENT for up to three option periods of one-year duration by providing written notice to CONTRACTOR.</p> <p>9.3.2. The option term rates shall be as set forth in EXHIBIT B.</p> <p>9.3.3. LTA shall provide written notice to CONTRACTOR on or before September 1, 2015 February 1, 2015 for the initial option term, and on or before September 1st February 1st of each subsequent</p>

		<p>year for the remaining option terms. It is mutually understood and agreed that all work performed and services provided under the exercised option shall be in strict compliance with all of the requirements of this AGREEMENT as such may be amended from time to time by mutual agreement.</p> <p>9.3.4. <i>CONTRACTOR shall reply by March 1st, 2015, and on or before March 1st of each subsequent year for the remaining option terms, in response to the LTA's request to mutually extend the AGREEMENT.</i></p>
18	Please clarify that there is no specific DBE goal for this RFP.	There is no specific DBE goal for this RFP.
19	For Special Services [ST services], Contractor shall be responsible for fueling. Does this mean that the Contractor is responsible for purchasing the fuel, or that the Contractor would need to have drivers (or fuelers) bring the buses to the LTA facility to have the vehicles fueled, with County provided fuel? If the later, does the driver of the vehicle fuel the vehicles or does maintenance staff perform this function? It appears that fueling time would be outside of the revenue hour definition; would there be a base volume of time that the County would want bidders to use (10, 15, 20, other minutes per vehicle to complete the fueling function)?	The ST Contractor will be responsible for the cost of fuel and the action of fueling the vehicle at the LTA's maintenance facility. After a vehicle completes its last revenue service hour, the vehicle's gas tank must be full. Typically, a driver can perform some of the required vehicle inspections. Proposers shall select its own base volume of time for completing the fueling function.
20	Please provide all proposers with the desired pricing sheet for these services so that all bidders may propose their costs in the same manner. Please provide this information electronically.	The forms are available to download in Word at: www.SanBenitoCountyExpress.org/bid.html

21	Current wages and benefits supplied by the RFP should be updated. We will provide appropriate information in line with California LC 1070-1074 for distribution to all bidders. Will the County also provide the same information for the Special services [ST] employees?	Yes, the information can be download at: www.SanBenitoCountyExpress.org/bid.html .
22	Will the LTA please clarify if one contractor is selected to operate both services, does the Project Manager for the Specialized Transportation have to be 100% dedicated to the Specialized Transportation Services contract or can s/he be shared between both services?	If one contractor is selected to operate both services, one Project Manager may be shared between both services. However, the Project Manager must be 100% dedicated to CE and ST services.
23	RFP states Specialized Transportation Services Contractor shall be responsible for fueling. Will the LTA please clarify if fuel is provided free of charge, as a pass through cost or at a cost per gallon to the Contractor. If there is a cost per gallon, please provide the current rate.	The ST Contractor is responsible for the cost of fuel.
24	Will the LTA please provide costs (if any) associated with licenses required for the LTA provided two-way communication system?	There are no licensing fees for the two-way communication system.
25	For the Specialized Transportation Services, will the LTA please provide 1 weeks' worth of trip data in Excel format?	The information can be found in the monthly reports by the current ST contractor and can be downloaded at: www.SanBenitoCountyExpress.org/bid.html . It is not available in excel format.
26	For the Specialized Transportation Services, will the LTA please provide copies of the last three months of management reports from the Contractor for this contract.	The information can be download at: www.SanBenitoCountyExpress.org/bid.html

27	For the Specialized Transportation Services, will the LTA please provide copies of the last three months of invoices from the Contractor for this contract?	The information can be download at: www.SanBenitoCountyExpress.org/bid.html
28	For the Specialized Transportation Services, will the LTA please provide a copy of the current contract for each Contractor for these services?	The information can be download at: www.SanBenitoCountyExpress.org/bid.html
29	For the Specialized Transportation Services, will the LTA please clarify the revenue hour definition?	Revenue service hour is first pick-up to last drop-off.
30	For the Specialized Transportation Services, will the LTA please clarify the current level of productivity?	The information can be download at: www.SanBenitoCountyExpress.org/bid.html
31	Please clarify the estimated volume of revenue hours per weekday, Saturday, Sunday and Holiday for each component of service	The information is available on monthly reports that can be downloaded at: www.SanBenitoCountyExpress.org/bid.html
32	Will the LTA provide bidders with a complete and current list of bus stops/shelters, which also identifies those locations with trash receptacles?	A map of the current bus stops is available to download at: www.SanBenitoCountyExpress.org . It does not identify locations with trash receptacles. Bus stop shelters are located at 4 th Street and San Benito Street, Memorial Drive and Hillcrest Road, and two between Airline Highway and Memorial Drive on Sunset Drive. Should the LTA purchase and install additional bus stop shelters, the CE Contractor will be responsible for its maintenance.
33	Is the selected contractor responsible for trash removal services at the 3240 Southside Road facility?	No. San Benito County is responsible for trash removal services. However, janitorial services will include trash removal (i.e. waste basket and restrooms) from the transit facility to the identified trash receptacles.
34	Is the selected contractor responsible for providing, maintaining and replacing all trash receptacles at bus stop/shelter locations?	No. Local jurisdictions are responsible for trash removal services. The CE Contractor is responsible for litter removal at the bus stop.

35	Has LTA established a specific DBE participation goal for this project?	See Item No. 18 of this Addendum.
36	Proposal length is limited to 50 double-sided pages. Does this requirement mean 25 sheets of paper printed double sided?	No. This requirement means 50 sheets of paper, printed double sided.
37	How many copies of the cost proposal forms are required to be submitted in the separate sealed envelope?	One.
38	Innovation is specified as one of the scoring criteria. Can the LTA provide additional clarification as to what is meant by Innovation? How will Innovation be assessed and scored?	Decline to state innovation criteria. Innovations are assessed and scored by the members of the Selection Committee individually.
39	Does the LTA provide for repairs and maintenance to LTA provided Operations and Maintenance Facility except for janitorial service to Contractor occupied areas?	Yes.
40	Does the LTA provide fuel for Contractor's service vehicles (supervision/staff cars) or just fuel for revenue vehicles?	LTA provides fuel to only revenue vehicles for CE Contractor.
41	What are the specific duties of the Contractor in relation to maintenance of bus stops signage and bus shelters? Do they include regular cleaning of stops and shelters? If so, how often? Do they include repairs to damage shelters regardless of extent of damage?	<p>A clean bus stop or bus stop shelter consists of:</p> <ul style="list-style-type: none"> • Devoid of any litter or graffiti on LTA property • Devoid of non-LTA approved posting <p>The CE Contractor shall be required to inspect all bus stops and bus stop shelters defacement every two (2) weeks at a minimum. During these inspections if a bus stop shelter or stop can be easily cleaned, the inspector shall promptly do so. Should any defacement or damage be found, the CE Contractor shall note and provide a list of such items to the LTA and confer with the LTA on the level of response.</p>

		Repairs and damage to bus stop shelters shall be the responsibility of the LTA unless damaged by CE or ST Contractor.
42	Does the Contractor or LTA pay the cost of the Contractor's local phone service at the CE Operations Headquarters? Who pays for the CE operations related to Contractor's long distance calls?	The Contractor is responsible for local and long distance phone service at the CE headquarters.
43	What is the current Contractor's history of liquidated damages [LD]? Are the LD provisions the same in the current contractor compared to the current RFP?	The LD provisions in the current contract are not the same as those listed in the current RFP.
44	Does the LTA provided radio system include provision of radios for all revenue and service vehicles and handheld radios for supervision use?	LTA provided radios are for all revenue vehicles only. No radios are provided for service vehicles. Handheld radios are not provided by the LTA.
45	What are the current deadhead hours for each of the Fixed Route services?	Decline to state.
46	What are the historical averages of deadhead hours to revenue hours for demand response/paratransit services?	Daily average of deadhead hours 4 hours in June 2010.
47	What is the average number of pullouts for CE and ST demand response services?	CE averages 15 daily pullouts. ST averages 5 daily pullouts.
48	What billing rate does the current Contractor provide for provision of transit services?	The current revenue service hour rate for CE operations is \$39.49. The current monthly fixed rate for ST services is \$16,307.30

49	<p>Page 27 – 7.3.6 RFP Requires an average of “no show” rate for less than 3%.</p> <ol style="list-style-type: none"> 1. Is this currently being met? 2. Does LTA have a “no show” policy for its riders? 	<p>CE and ST services meet the average no show rate of less than 3%. There is a “no show” policy in place. A copy of the no-show policy can be downloaded at: www.SanBenitoCountyExpress.org/bid.html</p>
50	<p>Page 32 – OOCMT states that reservations shall be made at least 1 week in advance. Is there a maximum period that such reservations can be made (i.e. 14 days)?</p>	<p>All OOCMT and MSAP services are scheduled on a first call, first served basis. There is no maximum period for reservations to be made. The Transportation Coordinator for ST services calls at least 24 hours in advance to confirm the ride scheduled.</p>
51	<p>Are negotiated times for ADA reservations permitted such as one hour prior to or after the requested pick-up time?</p>	<p>Yes.</p>
52	<p>What federal funds have been used to support ST in the past? If none, will federal funds be used to support ST during the tenure of the upcoming federal contract?</p>	<p>Yes, the agency has received FTA Section 5310, FTA Section 5311 and FTA Section 5311 ARRA.</p>
53	<p>How do drivers currently get back and forth between the ST office (300 West Street, Hollister, CA) and the bus yard to pick up and drop off revenue service vehicles?</p>	<p>The ST drivers report directly to bus yard for duty and pick-up revenue service vehicles. After the revenue service vehicle is dropped off, the driver uses his/her personal car to return to ST offices, if necessary.</p>
54	<p>Who installs and pays for exclusive reservation phone lines at ST operations/dispatch office?</p>	<p>The ST Contractor.</p>
55	<p>What are the performance standards for maintenance performed by the County?</p>	<p>San Benito County does not perform maintenance on LTA owned vehicles. The LTA provides maintenance for LTA vehicles.</p> <p>The LTA expects that all bus operators trained to complete pre-trip and post-trip inspections. The pre-trip inspection requires the driver to inspect the engine compartment, wheelchair lift, brakes and vehicle lighting, interior and exterior of the vehicle before leaving the yard with the vehicle. If an issue arises, the</p>

		<p>operator must notify the dispatcher on duty, who will notify the mechanic on duty.</p> <p>When the vehicle returns to the yard, a post-trip inspection must be conducted. The post-trip inspection requires the driver to inspect the tires and wheels, interior and exterior of the vehicle and wheelchair lift. If an issue arises, the operator must notify the dispatcher on duty, who will notify the mechanic on duty.</p> <p>The preventative maintenance program for all LTA owned vehicles consists of four types of services.</p> <ul style="list-style-type: none"> • Type A service is performed at every 3,000 miles or 45 days. • Type B service is performed at every 4,000 miles for gasoline powered vehicles and 10,000 miles for diesel powered vehicles. • Type C service is performed at every 10,000 miles or 6 months. • Type D service is performed at every 20,000 miles or 12 months.
56	<p>Page 57 – Identify staffing levels of drivers, dispatchers, customer service, maintenance, road supervisors and management. Is there a requirement that there be a minimum number of Road Supervisors specifically “in the field” during all operating hours? This is an area where the contractor may identify a road supervisor, but assign them to other “in office” duties?</p>	<p>There is no minimum number of Road Supervisors specifically “in the field” during all operating hours. Road Supervisors may have other “in office” duties. However, “in the field” activities takes precedent over “in office” duties.</p>
57	<p>Can we submit promotional material and <u>detailed attachments</u>, such as financials, resumes, plans, sample reports, on a CD as a more environmentally friendly way to present our proposal? Will this affect our proposal evaluation?</p>	<p>Yes. However, additional materials not required by the RFP may not be not be evaluated by the individuals of the Selection Committee.</p>

58	Page 47 – This page seems to indicate that ST fares are the property of LTA, but Page 17 indicates that ST fares (or donations) are retained by the Contractor.	Currently, ST fares or donations are retained by the Contractor. However, under the new contract fares or donations will be property of the LTA. No fares or donations will be retained by CE or ST Contractor(s).
59	Page 148 to 150 – The data is labeled as Sample, but is this actual historical data? One column is labeled as service hours. Is this the same as revenue service hours?	Yes, this is actual historical data. The column labeled as service hours is the same as revenue service hours.
60	Page 19, Section 2.1 – Fourth paragraph states that ST Contractor keeps the \$10 and \$20 donations to off-set operations costs. However, on page 47, section 20. It states that all fares collected are the sole property of the LTA. Can the ST Contractor keep the money in the new contract and how much is that expected to be or has been on a monthly basis	No. The ST Contractor will not retain the fares or donations received in the new contract.
61	Page 20, Section D – How much has the current Contractor spent on Stops and Shelter maintenance over the last year? Are they performing this duty with their own personnel or sub-contracting it to another company?	The current CE Contractor performs maintenance of bus stops and bus stop shelters internally. The cost of graffiti removal and supplies is \$250.
62	Page 22, Section 7 – It says that LTA will provide the fuel. Do LTA personnel also do the actually fueling of the buses?	LTA personnel does not provide personnel to perform the actions of fueling the bus. Contractor(s) shall be responsible for fueling the bus.
63	Page 22, 9.0 Street Furnishings – How much has the current Contractor spent on the maintenance or repair in the last year? Do they do this with their own personnel or sub-contract it?	The current CE Contractor performs maintenance of bus stops and bus stop shelters internally. The cost of graffiti removal and supplies is \$250.

64	Page 25 , Base Performance Standards 7.1, 7.1.1 through 7.1.7 – Can we have the last 6 months of reports that show how the current Contractor has performed under these Standards?	CE Base Performance Standards in Sections 7.1.3. and 7.1.5. are not available. All other base performance is available at: www.SanBenitoCountyExpress.org/bid.html
65	Page 26 Fixed Route Service Standards 7.2.1 through 7.2.2	Information is not available.
66	Page 27 Dial-a-Ride and Paratransit Service Standards , 7.3.1 though 7.3.6 (same as above questions)	Dial-A-Ride Service Standards Sections in 7.3.2., 7.3.3, 7.3.4. are not available. All other base performance is available at: www.SanBenitoCountyExpress.org/bid.html
67	Can we get the last 6 months of monthly invoices?	Yes, the information can be download at: www.SanBenitoCountyExpress.org/bid.html
68	Can we bid on County Express separately, Specialized Transportation separately, and then a combined proposal?	<p>If a firm is interested in proposing on only one of the services (CE or ST), the firm is required to submit only one complete and responsive proposal.</p> <p>If a firm is interested in providing both services (CE and ST), the firm is required to submit one separate complete and responsive proposal for CE and ST services. In addition to the two proposals, a third proposal must be submitted. The third proposal must describe the firm’s ability to provide both services and how the consolidation of operations will be beneficial to the LTA.</p> <p>More details on proposal requirements can be found in the RFP on Page 57.</p>
69	Who is the current provider of service for the Specialized Transportation Operation?	The current ST Contractor is Jovenes de Antaño.
70	What is the current compensation rate and method of billing for the Specialized Transportation service?	The information can be download at: www.SanBenitoCountyExpress.org/bid.html

71	Please provide the current agreement or contract between the LTA and the current Specialized Transportation provider, including any contract amendments.	The information can be download at: www.SanBenitoCountyExpress.org/bid.html
72	Please provide copies of actual of invoices and Quarterly reports submitted by the Specialized Transportation provider for the period of July 2009 – December 2009.	The information can be download at: www.SanBenitoCountyExpress.org/bid.html Currently, CE or ST Contractors are not required to submit a quarterly report to the LTA.
73	Are the current employees of the Specialized Transportation provider (drivers, dispatchers, mechanics, supervisors, etc.) that are providing this service today part of a collective bargaining agreement? If so can the LTA or contractor provide a copy of the current CBA, and name and contact information for the current union representative?	Current employees of ST Contractor are not a part of a collective bargaining union.
74	In accordance with California Labor Code Sections 1072-74, please provide specific Information regarding the current wages for all employees currently involved in the provision of these services. Please also provide detailed information regarding all benefits for the current employees. For insurance programs, please include specifics regarding co-pays, dependant coverage and amount of premium paid by the current employer.	The information can be download at: www.SanBenitoCountyExpress.org/bid.html
75	What was the average number of Specialized Transportation shuttles operating per day for the period of July 2009 – December 2009 per category of service (out-of-county, Senior Lunch, Medical Shopping?	The average daily buses operating for each of the services are as follows: <ul style="list-style-type: none"> • OOCMT: 3 • SLTP: 1 • MSAP: 1

76	Can the LTA notify bidders of any seasonality in the Specialized Transportation usage?	There is no seasonality in ST services.																																
77	What is the average annual fuel cost for 2009-2010 for Specialized Transportation Operations?	The average fuel costs were \$21,094.																																
78	Will the past maintenance records remain in the facility?	Vehicle maintenance records are compiled, completed, and retained by the LTA maintenance staff.																																
79	Is there a replacement plan for the vehicles? If so, what is the projected date?	Decline to state.																																
80	On page 20 of 188, it states 5 vehicles. On Page 133 the fleet lists state 6 vehicles, which is correct?	<p>There are 5 vehicles available for ST operations. The Specialized Transportation Vehicle List in Appendix F has been modified as follows:</p> <table border="1"> <thead> <tr> <th>Last 5 VIN</th> <th>Year / Make</th> <th>Capacity</th> <th>Fuel Type</th> </tr> </thead> <tbody> <tr> <td>60728</td> <td>2001 Ford Aerotech</td> <td>18A/2WC</td> <td>Gasoline</td> </tr> <tr> <td>95097</td> <td>2003 Chevrolet Venture</td> <td>5A/1WC</td> <td>Gasoline</td> </tr> <tr> <td>24311</td> <td>2000 Ford Windstar</td> <td>5A/1WC</td> <td>Gasoline</td> </tr> <tr> <td>01408</td> <td>2008 Ford Starcraft</td> <td>12A/2WC</td> <td>Diesel</td> </tr> <tr> <td>36585</td> <td>2008 Chevrolet Uplander</td> <td>5A/1WC</td> <td>Gasoline</td> </tr> <tr> <td>53004</td> <td>2004 Ford Braun Transporter</td> <td>6A/1WC</td> <td>Diesel</td> </tr> <tr> <td>84647</td> <td>2008 Glaval</td> <td>16A/2WC</td> <td>Gasoline</td> </tr> </tbody> </table>	Last 5 VIN	Year / Make	Capacity	Fuel Type	60728	2001 Ford Aerotech	18A/2WC	Gasoline	95097	2003 Chevrolet Venture	5A/1WC	Gasoline	24311	2000 Ford Windstar	5A/1WC	Gasoline	01408	2008 Ford Starcraft	12A/2WC	Diesel	36585	2008 Chevrolet Uplander	5A/1WC	Gasoline	53004	2004 Ford Braun Transporter	6A/1WC	Diesel	84647	2008 Glaval	16A/2WC	Gasoline
Last 5 VIN	Year / Make	Capacity	Fuel Type																															
60728	2001 Ford Aerotech	18A/2WC	Gasoline																															
95097	2003 Chevrolet Venture	5A/1WC	Gasoline																															
24311	2000 Ford Windstar	5A/1WC	Gasoline																															
01408	2008 Ford Starcraft	12A/2WC	Diesel																															
36585	2008 Chevrolet Uplander	5A/1WC	Gasoline																															
53004	2004 Ford Braun Transporter	6A/1WC	Diesel																															
84647	2008 Glaval	16A/2WC	Gasoline																															
81	What were the costs of outside repairs, how often?	Contractor(s) are not responsible for maintenance of vehicles unless caused by Contractor(s). If outsider repairs are needed, the LTA is responsible for the cost.																																
82	Can we find out how often towing and costs?	Contractor(s) is not responsible for towing or its costs unless caused by the action of the Contractor(s).																																

SAN BENITO COUNTY LOCAL TRANSPORTATION AUTHORITY
 TRANSIT AND SPECIALIZED TRANSPORTATION OPERATIONS

83	What is the number of engine replacements?	Contractor(s) are not responsible for maintenance of vehicles unless caused by Contractor(s). If outsider repairs are needed, the LTA is responsible for the cost.
84	What is the number of transmissions repairs/replacements?	Contractor(s) are not responsible for maintenance of vehicles unless caused by Contractor(s). If outsider repairs are needed, the LTA is responsible for the cost.
85	Can we have access to view vehicle engines, exteriors?	No.
86	Will there be access to current maintenance files? When?	No.
87	Within the past 2 years, what has been the body repairs and costs?	Decline to state.
88	Any state or location in-service training requirements?	No.
89	Is it possible to receive the past two years accident history?	No.
90	What is the number of new drivers in the last year?	There were two new part-time drivers for CE operations in the past two years. There were two new part-time drivers for ST operations in the past two years.
91	What has been the challenge in dispatch operations?	Decline to state.
92	Can we have a list of type of benefits and costs for all employees?	The information can be download at: www.SanBenitoCountyExpress.org/bid.html
93	Can we obtain a current seniority list of all positions and pay wages?	See page 151 of the RFP.
94	In reference to Page 151, is this updated and fully staffed?	Yes.

95	If union, can we have a copy of the current labor agreement?	See Appendix K of RFP for Collective Bargaining Agreement for CE Operations. There is no union for ST Operations.
96	In reference to Page 183, are these current drivers wages?	Current operations personnel wages are listed on Page 151 of the RFP. Appendix L is the pay scale for ST operations personnel.
97	Is revenue billing considered gate to gate or first pick up to last drop off?	Revenue service hours for CE's Dial-A-Ride and Paratransit services and ST Operations is first pick-up to last drop-off.
98	Can we have current copies of the monthly service invoice for the past 3 months?	Yes, the information can be download at: www.SanBenitoCountyExpress.org/bid.html
99	Can we have copies of the past 2 months' reports?	Yes, the information can be download at: www.SanBenitoCountyExpress.org/bid.html
100	In what areas would you like to see improvement with?	Decline to state.
101	What are the challenges with this service?	Decline to state.
102	On Page 11 of 188 states the term begins January 2011, on page 86 Section 9 It states November 18, 2010, which is the correct date?	The contract will become effective November 18, 2010 to allow for mobilization for contractor(s) changes. January 1, 2011 is the first date of new contractor(s) in service.
103	Is there a replacement plan for the vehicles? If so, what is the projected date?	No.
104	Can we have the current mileage on all vehicles?	No.
105	Is it possible to receive the past two years accident history?	No.
106	Is it possible to receive the past two years injury history?	No.

SAN BENITO COUNTY LOCAL TRANSPORTATION AUTHORITY
 TRANSIT AND SPECIALIZED TRANSPORTATION OPERATIONS

107	What is the number of new drivers in the year?	See Item No. 90 of this Addendum.
108	Any special security requirements at this location?	No.
109	Were there any past security issues with customers or the public?	Defacement of vehicle interiors, bus stops, and bus stop shelters. Rowdy behavior and fare evasion.
110	Can we have a list of liquidated costs for the past 2 years?	No.
111	Can we obtain a current list of seniority of all positions and wages?	Yes, see page 151 of RFP.
112	Is this a current labor agreement?	The labor agreement in Appendix K of the RFP is the most current labor agreement for CE operations.
113	In reference to Page 183, are these current drivers' wages?	Current operations personnel wages are listed on Page 151 of the RFP. Appendix L is the pay scale for ST operations personnel.
114	Is revenue billing considered gate to gate or first pick-up to last drop off?	Revenue service hour is first pick-up to last drop-off.
115	If first pickup to last drop off, what are the average daily revenue hours?	Decline to state.
116	Can we have current copies of the monthly service invoice for the past 3 months?	The information can be download at: www.SanBenitoCountyExpress.org/bid.html
117	Is it possible to receive the past two years injury history?	No.
118	Can we have a list of liquidated costs this year?	Decline to state. See Answer to Item No. 43 of this Addendum.
119	Can we have a list of type of benefits and costs for all employees?	The information can be download at: www.SanBenitoCountyExpress.org/bid.html

120	In reference to Page 151, is this an updated and full staff list?	Yes.																		
121	County Express Operations Personnel, dated As of April 28, 2010	<p>The second table on Appendix J: Operations Personnel Wages is mislabeled. It should read as follows:</p> <p style="text-align: center;">COUNTY EXPRESS SPECIALIZED TRANSPORTATION OPERATIONS PERSONNEL</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <tr> <td>Driver</td> <td>Regular full-time</td> <td>\$ 10.87</td> </tr> <tr> <td>Driver</td> <td>Regular Part-time</td> <td>\$ 11.75</td> </tr> <tr> <td>Coordinator</td> <td>Regular part- time</td> <td>\$ 13.03</td> </tr> <tr> <td>Driver</td> <td>Regular Part-time</td> <td>\$ 11.40</td> </tr> <tr> <td>Driver</td> <td>Regular Part-time</td> <td>\$ 10.61</td> </tr> <tr> <td>Driver</td> <td>Regular Part-time</td> <td>\$ 9.67</td> </tr> </table> <p style="text-align: center;"><i>As of April 28, 2010</i></p>	Driver	Regular full-time	\$ 10.87	Driver	Regular Part-time	\$ 11.75	Coordinator	Regular part- time	\$ 13.03	Driver	Regular Part-time	\$ 11.40	Driver	Regular Part-time	\$ 10.61	Driver	Regular Part-time	\$ 9.67
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122	CE Collective Bargaining Agreement	CE Contractor shall be required to honor the existing wages and benefits outlined in the current Collective Bargaining Agreement in place. The Collective Bargaining Agreement is available in Appendix K in the RFP.																		
123	Page 11 – Terms of Contract	<p>The second bullet point in Part I, Section D has been replaced with:</p> <ul style="list-style-type: none"> • <i>Extended up to three additional years, one year at a time.</i> 																		
124	ST Pay Scale in Appendix L	ST Contractor shall be required at a minimum to honor the pay scale outlined in Appendix L in the RFP.																		
125	Current CE and ST Employees	Contractor(s) shall make every effort to retain current employees for CE and ST services that are in good standing for the next contract term.																		

126	Files Referenced in Addendum	<p>There is a total of 17 files referenced in this Addendum that can be downloaded at: www.SanBenitoCountyExpress.org/bid.html.</p> <ol style="list-style-type: none"> 1. CE Bus Stop Locations 2. CE Wages and Fringe Benefits 3. ST Wages and Fringe Benefits 4. CE Contract 5. ST Contract 6. CE Monthly Management Reports 7. ST Monthly Management Reports 8. CE Performance Indicator 9. ST Performance Indicator 10. LTA Quarterly Report 11. No Show Policy 12. CE Invoices 13. ST Invoices 14. CE Cost Proposal Form in Word 15. ST Cost Proposal Form in Word 16. Combined Cost Proposal Form in Word 17. Appendix N in Word
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127	Acronyms in this Addendum	<table border="1"> <tr> <td>CE</td> <td>County Express</td> </tr> <tr> <td>DBE</td> <td>Disadvantaged Business Enterprise</td> </tr> <tr> <td>FTA</td> <td>Federal Transit Act</td> </tr> <tr> <td>LD</td> <td>Liquidated Damages</td> </tr> <tr> <td>LTA</td> <td>San Benito County Local Transportation Authority</td> </tr> <tr> <td>MSAP</td> <td>Medical Shopping Assistance Program</td> </tr> </table>	CE	County Express	DBE	Disadvantaged Business Enterprise	FTA	Federal Transit Act	LD	Liquidated Damages	LTA	San Benito County Local Transportation Authority	MSAP	Medical Shopping Assistance Program
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OOCMT	Out-of-County Non-Emergency Transportation
RFP	Request for Proposals #2010-003
SLPT	Senior Lunch Program Transportation
ST	Specialized Transportation
VIN	Vehicle Identification Number